

CURRICULUM VITAE

SHERRY L. FOLDVARY, MBA, MA, CCC-SLP
Speech-Language Pathology Consultant

EDUCATION

La Sierra University, Riverside, California
Master of Business Administration with emphasis in Management
August 2006

California State University, Northridge
Master of Arts in Communicative Disorders
January 1985

Loma Linda University, Riverside, California
Bachelor of Science with High Honors in Speech Pathology and Audiology
June 1982

CLINICAL PRACTICUM TRAINING

TRAINEESHIP

- Pilot Program in infant stimulation for children with developmental disorders including Down's syndrome, Muscular Dystrophy, and Cerebral Palsy

EXTERNSHIP

- Veteran's Administration Outpatient Clinic, 425 S. Hill, Los Angeles, CA. Performed evaluation and treatment of patients with aphasia, head trauma and Parkinson's disease.

STUDENT TEACHING

- Beverly Hills Unified School District, El Rodeo and Hawthorne Schools. Performed evaluation and treatment of children with disorders of language, articulation, voice, learning disabilities, and hearing impairment.

PROFESSIONAL POSITIONS

CALIFORNIA STATE UNIVERSITY, NORTHRIDGE
DEPARTMENT OF COMMUNICATION DISORDERS AND SCIENCES
Coordinator of Distance Education

JAN 2008 – PRESENT

Provide leadership for the Distance Learning Master's Degree Program in Communication Disorders and Sciences. Serve as the program advisor for the 180 students currently enrolled in the

program. The program was awarded the Outstanding Program Award: Credit by UPCEA (University Professional & Continuing Education Association) in April, 2013. As a member of the CDS faculty, serve as a lecturer for undergraduate and graduate courses and a clinical supervisor for clinical practicum experiences for students' on-campus and in the Distance Learning Program.

Courses taught:

- CD 663 Adult & Pediatric Swallowing & Feeding Disorders (co-instructor Fall 2014)
- CD 567 Clinical Practicum in Speech-Language Pathology III
- CD 672A and B Advanced Clinical Practice in Speech-Language Pathology I and II
- XSLP 901 Speech-Language Pathology Foundations for Clinical Practice
- XSLP 902 Clinical Fieldwork in Speech-Language Pathology

Program Development:

- Developed an online Fieldwork Practicum Program for Speech-Language Pathology Assistants that began in August 2010. Serve as instructor for the Fieldwork Practicum Program courses. The SLPA Fieldwork Experience Program was awarded the Outstanding Program Award: Non-Credit by UPCEA in March, 2015.
- Developed an online program for students to obtain the prerequisite coursework needed for application to the master's degree program in Communication Disorders and Sciences. The Pre-CDS Program began in Fall 2011.

WHITE MEMORIAL MEDICAL CENTER, LOS ANGELES, CA

MAY 1997 – MAY 2007

Director of Rehabilitation and Diabetes Services

Managed operations, fiscal targets, and strategic planning for inpatient and outpatient Rehabilitation Services, Occupational Medicine Services and the Neurodiagnostic (EEG) Department. Areas of responsibility included 15 programs/cost centers and a staff of 100 therapists, therapy assistance, nurses, technicians and support personnel. Managed an expense budget over \$5,000,000 and revenue budget over \$7,000,000

- Developed and implemented clinical programs to meet hospital strategic and community needs. Programs included: Cleft Palate Program, Cardiac Rehabilitation Program, Wound Care Program, and Newborn Hearing Screening Program.
- Developed and launched the East Los Angeles Center for Diabetes at White Memorial medical Center in October 2001. Achieved certification as an American Diabetes Association recognized program within the first year (June 2002) and re-certification in June 2006.
- Ensured CARF Accreditation for the Inpatient Rehabilitation Program through three survey cycles (1999 – 2008). Managed the survey process with a multidisciplinary team.
- Provided leadership for the Cardiac Rehabilitation Program as it achieved certification from the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) in August 2006.
- Collaborated with architects and internal construction team to design the plan for remodeling space for the inpatient and outpatient rehabilitation programs as part of the hospital's construction project to meet the 2008 state seismic upgrade deadline.
- Obtained \$800,000 in grant funding for the East Los Angeles Center for Diabetes working in conjunction with the hospital's Charitable Foundation to identify and develop grant proposals.
- Reduced operational costs by \$500,000 over a two-year period through execution of a team-based structure and philosophy that included developing strategic plans, initiating education, and counseling rehabilitation leadership.

GLENDALE ADVENTIST MEDICAL CENTER, GLENDALE, CA
WHITE MEMORIAL MEDICAL CENTER, LOS ANGELES, CA
Manager, Communication Disorders Department

OCT 1992 – MAY 1997

Managed departments at both hospitals, including a staff of 25 Speech-Language Pathologists and 5 Audiologists. Primary job duties included program development, fiscal management, performance evaluations, setting department policies and procedures, productivity, and staff training.

- Pediatric Program Manager – Coordinated pediatric rehabilitation programs involving a multidisciplinary staff of Speech-Language Pathologists, Audiologists, Occupational and Physical Therapists. Programs included the Infant Stimulation and Cleft Palate Programs, along with individual inpatient and outpatient therapy services.
- Brain Injury Program Manager- Developed the clinical aspects of a brain injury program along with staff training and development for a staff of 15 inpatient and outpatient Speech-Language Pathologists, Occupational Therapists and Physical Therapists.

CONSULTING EXPERIENCE

NEUROSCIENCE ASSOCIATES, INC., LOS ANGELES, CA
Speech-Language Pathology Consultant

1993 – PRESENT

Provide diagnostic speech, language and cognitive evaluation services for medical-legal cases involving pediatric and adult brain injury patients in both English and Spanish.

NOVIA STRATEGIES (FORMERLY SULLIVAN LAKIER GROUP) POWAY, CA
Rehabilitation Services Subject Matter Expert/Consultant

NOV 2009 - PRESENT

Provide operations and labor efficiency consulting for Rehabilitation Services Departments (Physical therapy, Occupational therapy, Speech-Language Pathology).

DUVALL ENTERPRISES, ONTARIO, CA

JUNE 2007 – JUNE 2012

Work as part of a consulting group that managed the Medicare review and appeals process for several hospital rehabilitation services departments. Wrote Medicare appeal letters for denied claims for inpatient rehabilitation services. Served as part of the Rehabilitation liaison team working to generate referrals to the inpatient rehabilitation unit from community hospitals without an inpatient rehabilitation unit.

WHITE MEMORIAL MEDICAL CENTER, LOS ANGELES, CA

APR 2007 – DEC 2008

Managed the Medicare review and appeals process for the inpatient rehabilitation department. Wrote Medicare appeal letters for denied claims for inpatient rehabilitation services.

CLINICAL EXPERIENCE

GLENDALE ADVENTIST MEDICAL CENTER, GLENDALE, CA
Supervisor

SEPT 1989 – JULY 1992

Managed the daily operations of the department, including patient scheduling and productivity. Served as the Coordinator for the Brain Injury Team and was responsible for coordinating weekly program development meetings and brain injury patient rounds. Performed evaluation and

treatment of children and adults with aphasia, dysarthria, apraxia, brain injury, dysphagia, developmental delays and cognitive-linguistic deficits.

GLENDALE ADVENTIST MEDICAL CENTER, GLENDALE, CA

DEC 1984 – SEPT 1989

Staff Speech-Language Pathologist

Performed evaluation and treatment of children and adults with aphasia, dysarthria, apraxia, brain injury, dysphagia, developmental delays and cognitive-linguistic deficits. Brain Injury Team member.

TEACHING EXPERIENCE

CALIFORNIA STATE UNIVERSITY, NORTHRIDGE

FEB 2004 – DEC 2007

DEPARTMENT OF COMMUNICATION DISORDERS AND SCIENCES

Part Time Faculty

Supervisor for advanced and beginning diagnostic clinical practica:

- CDS 668 Advanced Diagnostics in Speech-Language Pathology
- CDS 469B Practicum in Diagnostics in Communication Disorders

Course instructor for

- CDS 469A Diagnostic Methods in Communication Disorders

FORENSIC EXPERIENCE

Performed pediatric and adult evaluations in English and Spanish for a variety of cases. Testified on six cases.

PROFESSIONAL AFFILIATIONS, CERTIFICATIONS AND COMMITTEES

California State Speech Pathologist License #6073

Certification of Clinical Competence, American Speech-Language-Hearing Association (ASHA)

Member, American Speech-Language-Hearing Association (ASHA)

- Member, ASHA Hispanic Caucus
- Member, Special Interest Division 11 – Administration and Supervision
- Member, Special Interest Division 14 – Cultural and Linguistic Diversity

Member, California Speech-Language Hearing Association (CSHA)

CSHA District 7 Committees

- Member, CSHA District 7 Advisory Committee, 2004 to 2009
- Member, Nominating Committee, 2004 to 2005 and 2012 to 2013

Member, Medical Speech-Language Pathology Council of California (MSCC) 1990 to 2003

Communication Disorders and Sciences Alumni Association, California State University Northridge

- Member – June 2001 to present
- Secretary – June 2007 to May 2009
- Board Member - June 2001 to May 2009

California Hospital Association, Center for Medical Rehabilitation Services Advisory Board

- Vice Chair, September 2006 to May 2007

Western Alliance for Rehabilitation/California Rehabilitation Association

- Governing Board Member, October 2004 – September 2006
- Chair, Medical Division Executive Committee, October 2004 – September 2006
- Vice Chair, Medical Division Executive Committee, 2003 to 2004
- Co-Chair, Education Committee, 2003 to 2004
- Chair, Education Committee, 2001 to 2003

SPECIAL SKILLS

Bilingual – Fluent in Spanish

AWARDS AND RECOGNITION

California Speech-Language-Hearing Association (CSHA)

District 7 Outstanding Achievement Award

March 2015

Distinguished Alumna Award, Speech-Language Pathology & Audiology

Loma Linda University, School of Allied Health Professions

April 2005

PRESENTATIONS

The Effects of Speech Experience on Speech Recognition Ability in Noise. Andrew J. Vermiglio, Patricia J. Seymour, Sherry Foldvary, Sean M. Franey, Dallas Morrow, Annie Harding, Sarah Eaton, Armin Golian and J. Stephen Sinclair. Poster Presentation, American Speech-Language Hearing Association; San Diego, CA (November 2011)

Management of Pediatric Dysphagia: Achieving Positive Outcomes. Workshop presented for Speech, Language and Educational Associates; Encino, CA (March 2010)

Management of Pediatric Dysphagia: Achieving Positive Outcomes. Workshop presented for California Speech-Language-Hearing Association District 7; Glendale, CA (October 2007)

Pediatric Dysphagia: A Hard Problem to Swallow. Workshop presented for California Speech-Language-Hearing Association District 7; Glendale, CA (November 2006)

Manage PPS for Positive Outcome: Seminar presented at the California Rehabilitation Association/Western Alliance for Rehabilitation Spring Meeting; Sacramento, CA (April 2002)

Pediatric Dysphagia: Lecture presented at Loma Linda University for graduate seminar in Dysphagia; Loma Linda, CA (November 1998, November 1997, November 1996)

Pediatric Swallowing Disorders: Lecture presented at Loma Linda University School of Allied Health Professions Alumni Weekend; Loma Linda, CA (May 1997)

Videofluoroscopic Swallowing Studies of Infants and Children... A Practical Team-Based Approach: Miniseminar presented at the 1996 California Speech-Language-Hearing Association Annual State Conference; Monterey, CA (March 1996)

Cognitive-Linguistic Assessment and Treatment Issues in Spanish-Speaking Traumatic Brain Injury Patients: Lecture presented for case management seminar sponsored by the Centre for Neuro Skills; Los Angeles, CA (February 1995)

Task Force on Dysphagia Outcomes: SCSLPADC Collaborative Research Project: Presented at the American Speech-Language-Hearing Association Convention; New Orleans, LA (November 1994)

Brain Injury Rehabilitation: Lecture presented at continuing education workshop for nurses sponsored by the Glendale Adventist Medical Center Rehabilitation Nursing Department; Glendale, CA (April 1993)

RESEARCH/GRANTS

Judge Julian Beck Learning-Centered Instructional Project Grant; *Master Clinician Workshop*; (May 2013)

The Effects of Speech Experience on Speech Recognition Ability in Noise. Andrew J. Vermiglio, Patricia J. Seymour, Sherry Foldvary, Sean M. Franey, Dallas Morrow, Annie Harding, Sarah Eaton, Armin Golian and J. Stephen Sinclair. (November 2011)

CLINICAL CONTINUING EDUCATION

RONI Neuroscience Conference, Various Presenters – Sponsored by Loma Linda University Medical Center, Staff Development, September 16, 2016.

Treating Problem Behavior After TBI: Making Rehabilitation Great Again!, Chris Persel, M.A., CPHN, CBIS, May 12, 2016.

CAPCSD 2016 Annual Conference, Collaborations: Creating Connections, March 30 – April 2, 2016

- CAA Update
- Fun with a Purpose: Clinical Boot Camps
- Psychosocial Factors and Success in Clinical Speech-Language Graduate Programs
- Sustainable Models of Clinical Education and Community Collaboration
- Launching CAPCDS's Clinical Educator Online Training Modules

- Tools for Teaching critical Thinking to CSD Graduate Students

Person-Centered Care: A Foundation for Audiology Practice, Joseph J. Montano, Ed.D, CCC-A, ASHA Online Course, March 23, 2016

8th Annual Laryngectomy Conference, Various Presenters – Sponsored by Loma Linda University Medical Center, Staff Development, January 29, 2016

Aural Rehabilitation in Private Practice, Dusty Jessen, AuD, CCC-A, ASHA online course, January 20, 2016

Speech-Language Goals that Reflect the Common Core Standards (and Extended Standards), Perry Flynn, MEd, CCC-SLP, University of North Carolina, Greensboro, ASHA online course, October 30, 2015

What Makes for an Appropriate Vestibular Referral, Kenneth Henry, PhD, CCC-A, Gallaudet University, ASHA online course, August 10, 2015

Person-Centered Outcomes for Individuals with TBI, Mary Kennedy, Ph.D., CCC-SLP, Loma Linda University Alumni Homecoming Weekend & Continuing Education Convention, April 24, 2015

11th Annual Speech Language Pathology Practice Issues Forum, Various Presenters - Sponsored by Cedars-Sinai Department of Physical Medicine & Rehabilitation, October 29, 2014

Cognition and Communication in Traumatic Brain Injury, Mark Ashley, Sc.D., CCC-SLP, CCM, CBIST, September 29, 2014

Supervision: In Practice = On Paper Avoiding the Slippery Slope, Rosemary Scott, M.A., CCC-SLP, CSHA District 7 Seminar, May 21, 2014

Executive Function Impairments and At-Risk Pediatric Populations, Tatyana Elleseff, M.A., CCC-SLP; Advance Webinar, January 14, 2014

Bilingual Assessments: What's New for 2013? Helen Sherman-Wade, MA, CCC-SLP and Shellie Bader, MA, CCC-SLP; CSHA District 7 Seminar, November 6, 2013

Spasmodic Dysphonia – Clinical Update, Barbara Prakup, Ph.D., CCC-SLP; SpeechPathology.com Seminar, May 30, 2013

Do's and Don'ts of Documentation, Shelly Measure, M.S., OTR/L; SpeechPathology.com Seminar, May 22, 2013

American Speech-Language Hearing Association (ASHA) Annual Convention, November 16-18, 2012

- The Sensory Aspects of Swallowing: What Do We Know?
- When the Larynx Misbehaves II: Update on Laryngeal Hyper-responsiveness

- A Speech Pathologist's Guide for Interpreting the Auditory Processing Evaluation
- Brain-Based Communication Disorders: Pearls from 51 Years of Dredging Oysters
- Mild Cognitive Impairment: Definition, Diagnosis, Treatment
- Speech, Swallowing, & Obstructive Adrenotonsillar Enlargement: It's More Than Tonsils
- What's Wrong with My Patient: 2012 Update

Supervision and Multicultural Issues, Shelley Victor, Ph.D., SpeechPathology.com Seminar, July 31, 2012

Clinical Documentation: The Story of Value-Based Services, Becky Sutherland Cornett, Ph.D., SpeechPathology.com Seminar, July 31, 2012

Feeding Assessment in the Neonatal Intensive Care Unit, Kay Thurston, M.S., CCC-SLP, SpeechPathology.com Seminar, July 16, 2012

Evaluating Science and Pseudoscience in Speech-Language Pathology, Gregory L. Lof, Ph.D., CCC-SLP, SpeechPathology.com Seminar, July 12, 2012

Challenges and Solutions to Providing Treatment for Acquired Communication Disorders in Long Term Care, Jean Nisenboun, M.S., CCC-SLP, SpeechPathology.com Seminar, June 28, 2012

Language in Normal Aging, Heather Harris Wright, Ph.D., CCC-SLP, SpeechPathology.com Seminar, June 14, 2012

Mild Cognitive Impairment: From Diagnosis to Management, Michelle S. Bourgeois, Ph.D., CCC-SLP, SpeechPathology.com Seminar, June 11, 2012

TBI: An Update on Assessment and Treatment, Angela Hein Ciccia, Ph.D., CCC-SLP, SpeechPathology.com Seminar, June 7, 2012

Counseling Theories and Skills for SLPs, LinguiSystems, Inc. Online Course, May 2012

Executive Functioning Series: Effects of Acquired Brain Damage on Adult Executive Functioning, Dean Delis, Ph.D., ReadyTalk Webinar, May 10, 2012

American Speech-Language Hearing Association (ASHA) Annual Convention, November 16-18, 2011

- Research in Brain Development: Implications for Speech & Language Disorders
- VA TBI/Polytrauma System of Care: Cross-Disciplinary Collaboration Mandates & Exemplars
- SimuCase™: Virtual Patients Prepare Students for Real-World Practice
- Hemispherectomy: Living With No Right Hemisphere
- Hours vs. Competencies: What Should We Measure?
- Evidence-Based Strategies for Effective Online Instruction
- Speech Perception in Bilingual, Spanish-English Speaking Populations: Developmental Trends
- Concussion & PTSD: Cognitive-Linguistic Correlates in Athletes & Soldiers
- Skype, Netbooks & Wireless Internet: The Future of Field Observations
- Using Facebook to Augment Classroom Instruction of Budding Speech-Language Pathologists

- Effects of Speech Experience on Speech Recognition Ability in Noise
- Preparing to Leave the University Clinic... Ready, Set, Go!
- Interdisciplinary Teamwork: Making It Work

A Lifetime of Craniofacial Anomalies and Lessons Learned Along The Way, Sally Peterson-Falzone, Ph.D., Michael Karnell, Ph.D., Marilyn Jones, M.D., August 15, 2010

Technological Advances in the Management of Dysphagia, Shirit Yarkony, DMD – DASI Live Educational Seminar, August 2, 2010

Bridging the Gap: Hearing Aids and Implantable Technology – A Continuum of Care, Cochlear America, June 17, 2010

RPE/CF Supervision Methodology, Janice Woolsey, M.S., CCC-SLP, CSUN Continuing Education Seminar, June 16 & 23, 2010

Attention Disorders, Clare B. Jones, Ph.D. and Jill Fahy, M.A., CCC-SLP, LinguiSystems Seminar, June 16, 2010

Evaluating English Language Learning (ELL) Students for Special Education (SPED) Services, Franklin Bender, MS, CCC-SLP, Portland State University, January 20, 2009

American Speech-Language Hearing Association (ASHA) Annual Convention, November 20-22, 2008

- Effects of Constraint-Induced Aphasia Therapy on Discourse Structure
- Use of Blogs to Track Recovery from TBI
- A Multidisciplinary Advocacy Team for Patients with TBI
- Cognitive Rehabilitation: Collaborative Brain Injury Intervention
- Learning Strategies & Accommodations of College Student Survivors of TBI
- Assessment of Language & Short-term Memory Deficits in Aphasia
- An Interdisciplinary Model for Group Cognitive Rehabilitation Following BI in the Adult Population
- Educating the General Public About Brain Injury

Screening, Evaluation and Management of Dysphagia in Seniors Living Independently or in Assisted Living, Jeri A. Logemann, Ph.D., Northwestern University, June 30, 2008

Rhyme and Reason: Making Sense Out of Clinical Instruction, Supervision and Mentoring, Paige Shaughnessy, Ph.D., CCC-SLP, Loma Linda University, April 17, 2008

California Speech-Language Hearing Association (CSHA) Annual Conference, April 10-11, 2008

- Auditory Processing Disorders: Description, Assessment, Management and Treatment
- Diagnostic Encounters with Culturally and Linguistically Diverse Clients: Case Based Learning
- Issues and Intervention in Clinical Supervision

Identifying and Treating Cleft Palate Speech Errors: What, When, How? Judith Trost-Cardamone, Ph.D., California State University, Northridge, September 26, 2007

Evidenced-based Practice in Dysphagia Management, ASHA Division 13 Perspectives, March 15, 2007

Pediatric Dysphagia Case Study Interpretation – Advanced, Rehabilitation Institute of Chicago, February 15, 2006

Management of Pediatric Dysphagia, Rehabilitation Institute of Chicago, February 13-14, 2006

Psychosocial Issues Related to Dysphagia, ASHA Division 13 Perspectives, January 15, 2006

NON-CLINICAL CONTINUING EDUCATION

COE: Competency-Based Learning: Separating Fact from Fiction, Educational Advisory Board Webinar, February 25, 2015

Online Proctoring – Evolving Into a “Design Your Own” Offering, Rick Beaudry, B•Virtual Inc., Online Webinar, April 30, 2013

UPCEA 98th Annual Conference, April 3-5, 2013

- Future of Education
- We Are... Penn Stater's, Too! Building a Co-Curricular Student Experience for Penn State Online Distance Learners
- The Innovation Space
- Online Faculty Training and Support using the EASEE Model

Prospective Payment System (PPS) 2012, Gary Mertz, M.S., CCC-SLP, RAC-CT, SpeechPathology.com Seminar, July 31, 2012

Competing in the Continuing and Professional Education Market: Innovative New Programs and Business, Melanie Ho, Senior Consultant, University Leadership Council, Education Advisory Board Seminar, January 10, 2011

Architecting the Online Enterprise: Engaging Faculty in Online Education: Rightsizing Incentives and Optimizing Support, University Leadership Council, Education Advisory Board Seminar, October 13, 2010

Architecting the Online Enterprise: Creating the Infrastructure for Migrating the Curriculum Online, University Leadership Council, Education Advisory Board Seminar, September 21, 2010

Meeting Student Demand for High-Touch Advising, University Leadership Council, Education Advisory Board Seminar, April 1, 2010

Diabetes Coding: Understand the Disease and its Documentation Requirements, Robert S. Gold, M.D., Shannon McCall, RHIA, CCS, CCPC, *hcPro* Teleconference, January 6, 2007

Medical Rehabilitation Leaders' 2006 Annual Conference, September 14-15, 2006

- A New Acuity Tool for Rehabilitation – 7 Step FIM-Like Approach to Staffing

- Best Practice 24 Hour Rehab Nursing Goals & Documentation
- Pay for Performance
- Chronic Pain Management – Outpatient Program Development
- Federal Update
- Marketing Outcome in the Rehab Continuum
- Trust in a Medical Setting

Inpatient Rehabilitation Facility Coding and Billing: A Team Approach to Correct Coding, Margaret Cromwell, RHIA, CCS, Andrea Curry, RN, BS, CCM, Patricia Trela, RHIA, CRA Live Audio conference, July 18, 2006

Outpatient Marketing... An Investment in Your Future! Ken Maily, PT, Maily & Inglett Consulting, LLC, CRA Webinar, June 1-2, 2006

CRA Winter Meeting: January 12-13, 2006

- Quality & Medical Necessity
- Healthcare 2006 & Beyond
- Federal Update: On IRFs, Therapy Cap and Other Issues in FY 2006-2007
- CARF Stroke Standards

CRA Webinar – IRF PPS FY 06 Final Rule; Steve Forer, MBA, Steve Duvall, MBA, November 3, 2005

CRA Annual Leaders Meeting: Using Virtual Reality Technology to Enhance Rehabilitation, Multi-Stroke Site Project, September 15, 2005

CRA Winter Meeting: January 13-14, 2005

- CPT Coding for Outpatient Practices
- Stroke Centers as Centers of Excellence
- Grassroots 101... Be Part of the Solution
- Federal Legislative/Regulatory Update and Setting the State Politically
- Developing Quality Indicators for Inpatient Rehabilitation Facilities

Rehab Leader's Annual Conference: October 28-29, 2004

- Meeting JCAHO Standards
- Gait and Balance Assessment in Older Persons
- Final Rule, Trends, Changes, Successes & Failures

On Track with Outpatient Rehab Programs: Effective Operations, Guerrilla Marketing, Thinking Outside the Box, Reimbursement Success, Changes to the Medicare Appeals Process and Appeals in General, The Business of Rehab in a Managed Care Environment, August 20, 2004

CRA Webcast – 75% Rule for Inpatient Rehabilitation, Steve Forer, MBA, June 11, 2004